

Norfolk Fire and Rescue Service

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My ref: MZ
Your ref:

14th October 2011

Dear Bob,


On behalf of Norfolk Fire and Rescue Service I would like to thank you for taking part in our Thatch Fire Safety Seminars in Norfolk in October 2011.

Your talk on "New Ways of Chimney Sweeping" was well received. The information in your speech was both interesting and timely. It's always nice to actually hear something useful on those days, and your ideas certainly sparked a lively debate among all of those in attendance.

Could you please convey our thanks to your wife, Gina, who supported both events?

Thank you for sharing your knowledge with us.

Yours sincerely,


Gosia Zielinska
Community Safety