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CityCare

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The Bungalow,
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27/03/09

To whom it may concern,

CityCare has engaged .1.2.RELY-ON as the principal contractor for the Norwich City Council (NCC) Solid Fuel Servicing contract for over 6-years, since the 1st January 2003.

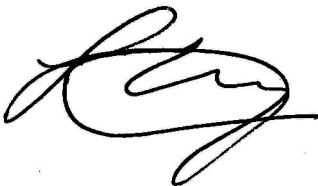
Due to the termination of the NCC Solid Fuel Servicing contact, CityCare no longer requires the services of .1.2.RELY-ON.

Throughout this period .1.2.RELY-ON has been very professional, reliable and a proactive and responsive partner

CityCare has no hesitation in strongly recommending the services of .1.2.RELY-ON

Yours sincerely,

John Craig
Upgrades / Gas Manager



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